

Data Request: Sent via email to BSC Change distribution list on 5 June 2017

Subject: For ACTION: P332 Data Request - responses due 26 June 17

Good afternoon,

The [P332 'Revisions to the Supplier Hub Principle'](#) Workgroup is requesting information to support its assessment of P332 **by 5pm 26 June 2017**.

This information will be included in the P332 interim report, which will be presented to the Panel on 13 July 2017.

### Who does this impact?

P332 is likely to impact:

- **Suppliers; and**
- **Supplier Agents.**

We are asking all **Suppliers** and **Supplier Agents** to respond to this request.

Please complete the attached pro-formas as relevant. You can also download them from the [P332 page](#) and [Consultations](#) pages of our website.

### What is P332?

P332 is seeking to amend the Supplier Hub principle for certain instances. The specific changes to the responsibilities and accountabilities for the members of the Supplier hub are still being defined, but one expected change is that Supplier Agents will be required to become signatories to the BSC to facilitate the changes to the Supplier Hub arrangements.

The BSC when originally created was designed to support the Supplier Hub principle and to this end is silent on the practice of 'customer appointed Agents'. The appointment of Agents by customers, outside of the Supplier hub principle, makes managing Agent performance and delivery of obligations by Suppliers within the BSC difficult. This may result in a reduction in a Supplier's ability to manage performance against industry targets and risking non-delivery of specific obligations.

We will refer to 'Customer Preferred Agents' (CPAs) instead of 'customer appointed Agents' from here on to avoid confusion with the BSC defined term 'appointed'.

The Proposer believes the area of the market where the Supplier hub principle is no longer appropriate is the 'traditional' Half Hourly or 'HHDC-serviced' meters where the HHDC is

responsible for obtaining readings from the meter, typically an AMR meter. The solution applies to all Supplier Agents who operate in this part of the market (HHDCs, HHDAAs, MOAs and MAs).

### **What information is being requested?**

The Workgroup believe it's important to establish the size of the market where the Supplier hub principle may no longer be appropriate. The information provided will be a key part of the evidence used to evaluate the modification.

We are kindly asking you to populate the relevant attached pro-forma and return it to [bsc.change@elexon.co.uk](mailto:bsc.change@elexon.co.uk) by **5pm on 26 June 2017**.

The information provided will be aggregated together to provide an industry level (anonymous) view and included in an interim report to the Panel. No data will be shared with third parties.

### **Do I have to provide the information?**

We hope you can appreciate the importance of providing this information. The consensus from a previous Request for Information in July 2016 was Suppliers do find their performance is disproportionately affected where they do not have direct contractual relationship with a Supplier Agent. Accordingly, the Workgroup believe that establishing the size of the so called 'Customer Preferred Agent' market is critical for assessing P332. At this time, the Workgroup are not looking to establish performance in this sector.

If you want to provide the information but are not able to within the timescales, please do get in touch. The more information received the more informed the Workgroup and the Panel will be in assessing P332.

### **Where can I find more information?**

More information on P332 is available on the [P332 webpage](#), in particular in the Initial Written Assessment. You will also be able to see the Workgroup discussions to date and the plan to assess P332 further in the interim report that is scheduled to go to Panel on 13 July 2017. The interim report will include a list of those parties who have and have not responded. The interim report will be available on the P332 webpage from 7 July 2017.

ELEXON Operational Support Managers will also be liaising with their key contacts to gather responses to this request.

If you have any questions or would like to discuss this Modification further, please contact Lawrence Jones on 020 7380 4118 or email [bsc.change@elexon.co.uk](mailto:bsc.change@elexon.co.uk).

Kind Regards,

## BSC Change



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